

SECTION 2.0 CONTACTS, ADDRESSES, HELP DESK AND RESOURCES

2.1 Court Website

The Court's website is located at www.wied.uscourts.gov.

2.2 ECF Tutorial

An on-line tutorial is accessible on the Court's website. This tutorial simulates the filing of documents, viewing of docket sheets, and performing queries. The tutorial takes approximately one hour to complete.

2.3 ECF User Manual

This manual mirrors the text version of the ECF Tutorial. The Appendices contained in the manual are helpful resources for location of events and creating PDF documents.

2.4 ECF Help Desk

For further help and assistance regarding the participation and use of ECF, please contact the ECF Help Desk at 1-866-438-5410. Hours of operation are 8:30 a.m. to 4:30 p.m., Monday through Friday.

2.5 PACER Service Center

Contact the PACER Service Center via the following options:

Telephone: 1-800-676-6856 or 1-210-301-6440

Website: www.pacer.psc.uscourts.gov

E-mail at: pacer@psc.uscourts.gov

Regular mail: PACER Service Center
P.O. Box 780549
San Antonio, TX 78278-0549

2.6 Adobe Acrobat: Website: www.adobe.com
Telephone: 1-888-502-5275