

Online Criminal Debt Payments

United States District Court Eastern District of Wisconsin

Overview rev. Feb 2019

The Eastern District of Wisconsin accepts online payments of criminal debt (special assessment, fine, restitution) through Pay.Gov, which is a secure government website managed by the Department of Treasury, Bureau of Fiscal Service. There is no fee for using this service.

Court Contact Information

If you have questions or have made an error in submitting your payment, please contact the Clerk's Office Financial Department.

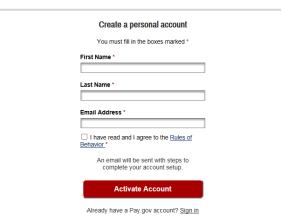
Phone: (414) 297-3417

• Email: financial@wied.uscourts.gov

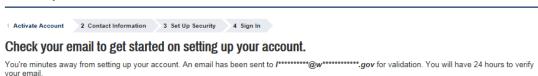
Creating a Pay. Gov Account

You are not required to register for a Pay.gov account, however, the advantages include 1) stored payment information; 2) managing payments; 3) Scheduling Recurring Payments and 4) viewing payment history.

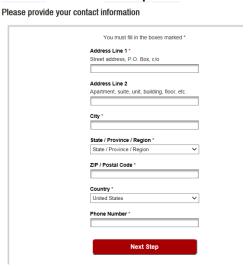
- 1. You can register at the Pay.gov home screen. Click Create an Account in the upper right hand corner.
- 2. You have the option to create a personal or company account.
- 3. Fill in required information and check box "I have read and I agree to the Rules of Behavior"; then click Activate Account.



Create a personal account: Email has been sent



- 4. You will receive an email notification from Pay.gov, which you will need to access to finish your Pay.gov account setup. Click the link in the email (or copy and paste into your web browser) to continue your registration.
- 5. After accessing the account setup link from your email, continue account set up by providing your contact information. Click on **Next Step**.



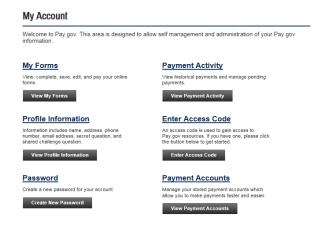
6. Next set up your security information - username and password and security questions. Click **Create My Account.** When set up is complete, you should receive a message that you have successfully created account.



Success! You can now sign in.

Sign in to view your account profile page or make a payment.

7. When you sign in to your account for the first time, you can add a payment account (i.e. bank account information and/or credit card information), and these account numbers can be referenced each time you make a payment.

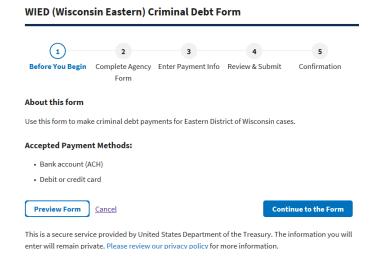


How to Make a Payment Online

1. The criminal debt payment form can be accessed through:

Court's website http://www.wied.uscourts.gov/online-criminal-debt-payments
 Pay.Gov https://pay.gov/public/form/start/113706625
 Pay.gov https://pay.gov Search for WIED CRIMINAL DEBT to access the form

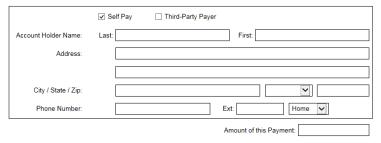
- 2. If you have a Pay.gov account, click **Sign In** and enter your login and password, then continue to the WIED Criminal Debt form (search for form, if it is not one of your saved forms).
- 3. If you do not have a Pay.gov account, skip the sign in, and search for the WIED Criminal Debt form. Click Continue to Form.



4. Enter the defendant's name and case number on the form. To locate the case number, refer to your Debtor Statement or Payment Coupon. If you are unable to locate your case number, please contact the Clerk's Office financial department at (414) 297-3417.



5. Enter your name, address and phone number in the Account Holder box. The Self Pay box is automatically checked. If you are making a payment on behalf of a defendant, check the Third-Party Payer box, and fill in your name, address and phone number. Enter the amount of the payment and click **Continue**.



- 6. You will be directed to the Payment Information page. There are two payment options (Bank Account or Debit/Credit Card). Select your payment method and click **Next**.
- 7. Enter your payment information
- 8. If you are signed in to your Pay. Gov account, you will have the option to make a one-time payment or set up recurring payments.
- 9. Click Review and Submit Payment
- 10. On the Confirmation Page, verify the payment information and account information, click Submit Payment.
- 11. If the transaction is successful, you will be directed to the Payment Confirmation page. You may print receipt from this page.

Scheduling Recurring Payments

You will need to set up a Pay. Gov account before you can schedule recurring payments. After you have set up your account, proceed to make a payment.

You will need to consider the following:

- Frequency of payments (i.e. weekly, bi-weekly, monthly, etc.)
- o If selecting weekly or monthly, Pay.Gov will schedule payments on the same day each week/month that you make your first payment.
- o Dollar amount of each payment (the amount cannot be modified from month-to-month)
- Number of recurring payments

- 1. Sign in to your Pay.gov account.
- 2. In the search field, search for the WIED CRIMINAL DEBT form. Click Continue to Form.

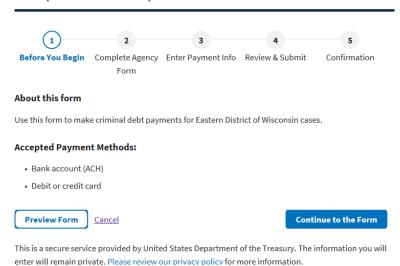


3. After you have located the WIED Criminal Debt form, click Continue.



3. Click Continue to Form

WIED (Wisconsin Eastern) Criminal Debt Form



- 4. Fill in the Form
 - Defendant Name
 - · Court and Defendant Number
 - Address
 - Phone Number
 - Payment Amount
- 5. On the Payment Info Tab
 - Select bank account or debit/credit card). Click NEXT
- 6. Enter payment information.
- 7. Payment recurring options:
 - Select I want to set up recurring payments
 - Select frequency of payments
 - Select number of scheduled payments

Payment recurring options I want to make a one-time payment I want to set up recurring payments * Frequency of payments Monthly * End scheduled payments when I have made 10 payments

8. Review and Submit Payment

Cancelling Recurring Payments

- 1. Sign into your Pay.Gov account.
- 2. Click on View Payment Activity.
- 3. Click on **Pending** tab.
- 4. Find the automatic recurring payment. Only the next scheduled payment is listed.
- 5. Click the Cancel link.
- 6. Click **OK** to confirm deleting all remaining scheduled payments.
- 7. Your payment is removed from the Pending tab and added to the Completed tab. The Transaction Status is changed to Canceled. All remaining scheduled payments are canceled.
- 8. If needed, set up new automatic recurring payment or make one-time payments to the agency.